Divya Maurya Experience Designer

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Experience Designer LTIMindtree

Noida April 2021 - Present

a leading
FMCG brand

a leading sportswear brand

a multinational consumer goods corporation

Digital Health Travel Passport

An add-on module for travel apps during Covid Working with Mindtree for more than 3 years, supporting a variety of accounts such as a leading FMCG brand, a global sportswear company, a multinational consumer goods corporation, and a major chemical company with their UX requirements. In addition, also assisting with tasks like participating in presales activities and more.

Collaborate with cross-functional teams including product managers, business analysts, consultants, and developers to design PowerBI Dashboards and web applications for this leading FMCG brand.

Facilitate workshops, conduct user research (such as user interviews, surveys, usability testing), generate insights through research, and effectively communicate research findings to stakeholders in order to design and implement user-facing products.

Responsible for the websites in terms of UI/UX for middle-east and north-african markets such as UAE, Israel, Libya and Kenya.

Foster collaboration and consistency across teams by working closely with the product managers, consultants, designers, and developers to improve the product.

Lead overseas client engagements from a UX perspective, discussing designs and demonstrating prototypes to incorporate new features for both LTR and RTL formats.

Generate insights through user research and pitch ideas accordingly, aligned with the brand's design language.

Perform A/B tests to solve the visitors' pain points, increase website conversions or leads, and decrease the bounce rate.

Ensure consistency globally, considering the cultural differences among countries/markets and bringing congruity between the design and the developed product.

Gather the data and organise them into relevant categories to convey critical and meaninful information for admins or analysts to monitor consumers' activities.

Work closely with developers to achieve the dashboard's design considering the constraints of Microsoft Power BI using necessary tools to make modifications as needed.

Design additional user-oriented dashboards for various brands, such as a popular hair care brand and a well-known diaper brand.

Work with the consultant and the client to understand project requirements, carry out user research, and perform the preliminary investigation.

Lead a team of designers, monitor the project's progress, designing a prototype that complies with multiple travel apps' aesthetic standards to fit into their flow variants.

The module is embedded in the pre-existing apps of travel suppliers, and the product received media recognition by 'The Hindu."



Certifications Project Management

(2023)

IIT Delhi

Advanced Program in Digital Media & Design

Zeplin

(2016-2017)

MAAC

Skill Set Figma Illustrator Invision

XDPhotoshopHTML5Adobe PremiereSketchJiraCSSCorelDraw